

**Public Safety Officers' Benefits (PSOB) Program  
Bureau of Justice Assistance  
Office of Justice Programs  
U.S. Department of Justice**

**PSOB Disability Claims Data  
FY 2013 and FY 2014<sup>1</sup>**

	<b>FY 2013 (10/1/12 – 9/30/13)</b>	<b>FY 2014 (10/1/13 – 9/30/14)</b>
Total disability claims determined	44	33
Average number of days to assign PSOB Outreach Specialist	13	21
Average number of days to receive basic required documents	131	156
Average number of days to determine claim after basic required documents received	185	270
Percentage of claims determined within one year	68%	42%
Approval percentage	39%	52%
Denial percentage	61%	48%
<i>PSOB disability claims filed</i>	<i>90</i>	<i>71</i>

**PSOB Review Process**

1. PSOB Office receives initial disability claim documents and assigns a claim number.
2. Outreach Specialist is assigned to the claim to request all basic required claim documents from the officer and agency.
3. Benefits Specialist reviews the claim and supporting documents and drafts a determination recommending whether or not the claim can be approved.
4. Medical professional reviews medical records, and an independent medical examination or functional capacity examination is performed, if indicated.
5. PSOB Director reviews the evidence and draft determination for concurrence.
6. PSOB Legal Counsel reviews the evidence and draft determination for concurrence.
7. Once a determination is made, the officer and agency receive written notification regarding the outcome of the claim.

*\*At any stage, the claim may require additional follow up to establish legal sufficiency.*

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<sup>1</sup>Data represents claims determined at the initial PSOB Office level, and does not include appeals determined during the same reporting period.